

Document Code:	DPOTMH-L-100-P03
Effective Date:	08-01-2022
Document Type:	Policy
Page Number:	1 of 4
Department/Section:	Laboratory Unit
Document Title:	POLICY ON TRAINING

PURPOSE:

UNA KONSULTA-RIVERSIDE ONE-STOP HEALTH SHOP creates this policy to invest in the development of its employees with the thrust to be the premier center for wellness and a symbol of quality and excellence in the delivery of health care services to its valued clients with skilled, competent and compassionate professionals.

With this thrust, **UNA KONSULTA- RIVERSIDE ONE-STOP HEALTH SHOP** emphasize the need of this policy to:

- Create a pool of readily available and adequate replacements for personnel who
 may leave or move up in the organization.
- 2. Enhance the company's ability to adopt and use advances in technology because of a sufficiently knowledgeable staff.
- 3. Build a more efficient, effective and highly motivated team, which enhances the company's competitive position and improve employee morale.
- 4. Ensure adequate human resources for expansion into new programs.

LEVEL:

All Laboratory personnel

DEFINITION OF TERMS:

Instructor (Preceptor)- person who is responsible for the orientation or teaching of a trainee

Trainee- a new staff or any other staff who is undergoing training

Orientation- the introduction of the company, division and department/ unit policies and procedure to the trainee

Checklist- list of topics/ items that a trainee is required to become familiar within a specific period



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Competency Test- set of practical and or theoretical questions or techniques that a trainee is required to accomplish and obtained a passing mark to indicate ability to carry out the responsibilities of the job. It aims to assess the trainees ability and proficiency in performing a specific task.

POLICY:

- 1. Relievers in the unit shall start with the basic training modules and must have a 90% rating in all modules before they can be recommended as probationary.
- 2. Relievers shall be evaluated on the 2nd and 4th month of their reliever status.
- 3. Probationary employees shall be assigned to an area depending on their competency skills. No probationary employees shall be rotated to another workstation unless they got a competency rating of 90% in the second evaluation.
- 4. Probationary employees shall be evaluated on the 2nd and 4th of the month of their probationary employment.
- 5. Evaluation score sheets with corresponding rating shall accompany the recommendation for permanent status.
- 6. Advanced Training Program shall be given to all permanent employees who garnered a competency rating of 90% during their probationary period.
- 7. Permanent employees who are undergoing Advanced Training shall be evaluated after a month of training; and should have a competency rating of 95% before they can permanently deployed in the area or before they can be considered candidates for the next Advance Training Program.
- 8. Training modules shall be reviewed every year and shall be changed as needs arise according to the standard set forth by the regulatory bodies.



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DOCUMENTATION:

New Policy

DISSEMINATION:

Policies and Procedure Manual



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