

Document Code:  Effective Date:	DPOTMH-J-P13 12-31-2021
Document Type:	Policy
Page Number:	1 of 6
Department/Section:	Pharmacy Division
Document Title:	LOOK ALIKE SOUND ALIKE (LASA) MEDICATION MANAGEMENT

#### **PURPOSE:**

- To develop a multidisciplinary policy and procedure on handling Look Alike Sound Alike (LASA) medications.
- 2. To prevent potentially harmful medication errors that may result from confusing medication names and similar product packaging.

#### LEVEL:

All Physicians, Nurse, Pharmacists and other Healthcare Professionals of Riverside Medical Center Incorporated.

#### **DEFINITION OF TERMS:**

**Sound-Alike and Look-Alike Drug-** these medications are visually similar in physical appearance or packaging and names of medications that have spelling similarities and/or similar phonetics.

**Tall man lettering** (tall-man lettering or tallman lettering) is the practice of writing part of a drug's name in upper case letters to help distinguish sound-alike, lookalike drugs from one another in order to avoid medication errors.



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#### **POLICY:**

- The Riverside Medical Center, Inc. (RMCI) in conjunction with Pharmacy and Therapeutics Committee shall approve and maintain a list of LASA medication and implement safety strategies with a goal of preventing errors resulting from the unintended interchange of LASA.
- The Pharmacy and Therapeutics Committee in coordination with the Pharmacy Department shall actively identify and manage the risks associated with LASA drugs.
- 3. The approved LASA list shall be reviewed annually and when revisions are necessary. This list shall be available to all patient care areas both inpatient and outpatient services. See Appendix A.
- All healthcare professionals shall be updated of changes on the LASA list and confusing drug names.
- Verbal orders shall not be accepted unless it is an emergent or urgent situation.
   Refer to Verbal and Telephone Medication Orders and Prescribing/Ordering of Medications-General Practices policies and procedures.
- All RMCI staff shall be provided with education regarding the specific strategies required for the safe use of LASA Drug combinations.
- All staff shall be provided education on LASA drugs during orientation and as part of continuing education.



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#### **DOCUMENTATION:**

**New Policy** 

#### **DISSEMINATION:**

- 1. Hospital Communicator
- 2. Conducting hospital wide continuing education to all healthcare professionals.

#### **REFERENCES:**

- 1. Accreditation Canada Qmentum Standards 2016
- 2. ISMP Managing High Alert Medications
- 3. FDA and ISMP Lists of Look-Alike Drug Names with Recommended Tall Man Letter 2016.
- 4. ISMP Lists of Confused Drug Names 2019.
- 5. WHO, Handling Look-Alike/Sound-Alike Medication policy and procedure.
- 6. Joint commission.org-National Patient Safety Goals



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# **APPENDIX A:**

Table 1: TALLman Lettering for LASA Drug names Lists

Orug Name With Tall Man Letters	Confused Drug WITH
aMiloride	am LO DI Pine
am LO DI Pine	aMILoride
azaCITIDine	azaTHIOprine
azaTHIOprine	aza CITIDine
Brilinta	Brintellix
CATHAM arepine	OXcarbazepine
carsamazepine	OX carbatepine
CARBOplan	CISplatin
CARBOplatin	OSplatin
	cefoTEtan — cefOXitin — cefTAZidime — cefTRIAXone
ceFAZoIm	CEFTIZOXIME — CEITAZIMINE — CEITAZIMINE
CEPOtaxime	
cefOXitin	ceFAZolin — cefoTEtan — cefTAZidime — cefTRIAXon
cefTAZidime	ceFAZolin — cefoTEtan — cefOXitin — cefTRIAXone
cefTRIAXone	ceFAZolin - cefoTEtan - cefOXitin - cefTAZidime
CEFUROXIME	cef TRIA Xone
cetirizine	sertraline
chlorproMAZINE**	chlordiaze POXIDE
CISplatin	CAR BOplatin
clobazam	clonazePAM
clomiphene	clomipramine
clonazePAM	cloNIDine — cloZAPine — cloBAZam — LORazepam
cloNIDine	clonazePAM - cloZAPine — KlonoPIN*
	clonaze PAM — clo NIDine
cloZAPine	Zocor
Cozaar	
cyclophosphamide	cyclo sporine
D596 1/4 NS 500 nd	D596 1/2 NS 500 ml
D5% 500 ml	D596 NS 500 mJ
D5% NS 500 ml	D596 1/2 NS 500 ml
DACTINomycin	DAPTOmycin
Dansetron	Rolan
DAPTOmycin	DACTIN omycin
DAUNOrubicin	DO XOrubscin
DAU NOrubicin	1D/pubicin
DEPO-Medrol*	SO LU-Medrol*
diazePAM	dilTIAZem
dilTIAZem	diazePAM
	DOPamine
DOBUTamune	PACLitaxel
DO CEtaxel	
DOXOrubicin**	IDArubicin
DULocetine	FL Uax etine — PARax etine
<b>e</b> PHEDrine	EPINEPHrine
EPINEPHrine	<b>e</b> PHEDrine
epiRUBicin	eriBULin
eriBULin	ep iRUB icin
fenta NYL	SUFentand
FLUovetine	DULoxetine — PARoxetine
Fl.lioxetine	DilLoxetine
fluPHEN AZine	fluvoxaMINE
	giyauride
glipizide	glipiane
glyourne	humuun
humatog	
humaLOG Mix 75/25	humu LIN 70/30
humuun	HUmatoc
humulin 70/30	huma1.0G Mix75/25
hydralazine	hydroCHLOROthiazide - hydrOXYzine**
HYD RO codone	OXYCODONE
HYD RO XY pro gestero ne	medroxyPROGESTERone**
Hydrea	Lyrica
The state of the s	hydrALAZINE** — hydroCHLOROthiazide
hydrOXYzine**	



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# (continuation)

Drug Name With Tall Man Letters	Confused Drug WITH
Janumet	Januvia
Janumet	Sinemet
Januvia	Janumet
Lamical	Lamisit
Lamisit	Lamical
LamivuDme	lamotrigue
lamoTRigine	Lamivubine
lamoralgine	levothyroxine
Lanoxin	levothyroxine
Lanoxin	naloxone
levETIRAcetam	levOCARNitine — levoFLOXacin
LO Rawepam	ALPRAZolam — donazePAM
medroxyPROGESTERone	methylPREDNISolone - methylTESTOSTERone-HYDROXYprogesteron
metFORMIN	metroNIDAZOLE
methyPREDNISolone	medroxyPROGESTERone - methylTESTOSTERone
methylTESTOSTERone	medroxyPROGESTERone - methylPREDNISolone
metroNIDAZOLE	metFORMIN
niCARdipine	niMO Dipine - NIFE dipine **
NIFEdipin	niMO Dipine — niCARdipine**
niMO Dipine	NIFE dipine ** - niCAR dipine **
OLANZapine	QUEnapine
	car BAMazepine
Oxcarbazepine	HYD ROcodone — Oxy CON TIN+- oxy MO Rphone
OXYCODONE	oxyCODONE - oxyMORphone
OxyCONTIN*	
PACLitaxel	LO Razepam — clonaze PAM
PACLitaxel	DO CEtaxel
PARoxetine	FLUaxe tine — DU Laxe tine
piroxicam	PARecetine
predniso LO NE	predni SO NE
predni SO NE	prednisoLONE
Proscar	ProZAC
QUithapine	OLANZapine
raNITIdine	riMANTAdine
riTUXmab	inFLIXimab
Sandimmune	Sandostatin
SandoSTATIN	Sandimmine
sAXagliptin	SITagliptin
SER Oquel	SER Oquel XR
sertraline	cetirizine
Sinemet	Janumet
sita GUPun	sAXagliptin SUMAtriptan
Solu-CORTEF	SO LU-Me drol*
SOLU-Medrol*	Solu-CORTEF+ DEPO - Medrol+
Spiriva	Apidra
SU Fentanil	fentanyL
	SITagliptin — ZOLMitriptan
SU MAtri ptan	Tavanic
Tarivid	
Taxol	Taxotere
TEGretol*	TEGretol XR-TRENtal*
Tobradex	Tobrex
TOLAZamide	TOLBUTanude
TOLBUTamide	TOLAZamid
TRENGA	TEGretol
valacyckwir	valGANciclovir
vin BLAStine	vinCRIStine
vincatione	vin BLAStrac
Xatral	X arel to
Zantac	Zyrtec
Zocor	Cozaar
Zocor	Zyrtec
2000	SIIMAtrintan



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#### **PURPOSE:**

To establish a documented procedure for the implementation of the policy on Look-Alike Sound-Alike (LASA) medication management and to ensure that the procedure is done accordingly.

#### SCOPE:

Applies to all Pharmacy Division staff of Dr. Pablo O. Torre Memorial Hospital

#### PERSON RESPONSIBLE:

Clinical Department Heads, Managers, Clinical Coordinator and Clinical Staff, Attending Physicians, Nurses, Pharmacists/ Pharmacy Technicians, Pharmacy and Therapeutics Committee



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#### PROCEDURE:

#### **Reduction Strategies**

#### 1. Procurement

- 1.1. Minimize the availability of multiple medicines strengths.
- 1.2. Whenever possible, avoid purchase of medicines with similar packaging and appearance. As new products or packages are introduced, compare them with existing packaging.

#### 2. Storage

- 2.1. Use Tall Man lettering in naming the storage bins to emphasize differences in medications with look alike and sound-alike names. Example of Tall Man lettering are metFORMIN and metoPROLOL.
- Use additional warning sticker labels for look-alike and sound-alike medicines.

# LOOK ALIKE SOUND ALIKE

- 2.3. Place LASA drugs in locations separate from each other or in non-alphabetical order.
- 2.4. Routine audits of medication rooms in all patient care areas to ensure correct placement of medications.

# 3. Prescribing

- 3.1. Write legibly, using both the brand and generic names for prescribing Sound Alike-Look Alike Drug (if paper-based medication order).
- 3.2. Prescription shall clearly specify name of medication, dosage form, dose and complete direction for use.
- 3.3. Minimize LASA drugs formulary combinations.



- 3.4. Writ help
- 3.5. Whe lette
- 3.6. Con whe com
- 3.7. Min

# 4. Dispensin

- 4.1. Ider app
- 4.2. Che disp
- 4.3. **RE**/ inde
- 4.4. Hig
- 4.5. Use che
- 4.6. Doi

# 5. Administ

- 5.1. Readan
- 5.2. Che

### 6. Monitorii

- 6.1. Mo
  - anc
- 6.2. Mc LA



	DDOM HI I DIO COI
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- 4. ISMP Lists of Confused Drug Names 2019.
- 5. WHO, Handling Look-Alike/Sound-Alike Medication policy and procedure.
- 6. Jointcommission.org National Patient Safety Goals



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Work Instruction	
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	KEY TASKS	PERSON RESPONSIBLE	
1.	Minimizes the availability of multiple medicines strengths	Pharmacy and Therapeutics Committee	
2.	Avoids purchase of medicines with similar packaging and appearance	Pharmacy Inventory/ Procurement Section	
3.	Uses Tall Man lettering in naming the storage bins to emphasize differences in medications with look alike and sound-alike names	Pharmacists/ Pharmacy Technician	
4.	Uses additional warning sticker labels for look- alike and sound-alike medicines	Pharmacists/ Pharmacy Technician	
5.	Places LASA drugs in locations separate from each other or in non-alphabetical order	Pharmacists/ Pharmacy Technician	
6.	Conducts routine audits of medication rooms in all patient care areas to ensure correct placement of medications	Pharmacists/ Pharmacy Technician	
7.	Writes legibly, using both the brand and generic names for prescribing Sound Alike- Look Alike Drug	Attending Physician	
8.	Minimizes LASA drugs formulary combinations	Attending Physician	
9.	Identifies medicines based on its name and strength and not by its appearance or location	Pharmacists/ Pharmacy Technician	
10	). Reads medication labels carefully at all dispensing stages and perform independent double-checking	Pharmacists/ Pharmacy Technician	
13	I. Highlights changes in medication appearances to patients upon dispensing	Pharmacists/ Pharmacy Technician	



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12. Reads carefully the label each time a medication is accessed, and/prior to administration and checks the purpose of the medication and the dose prior to administration	Nurse
13. Monitors new drugs added to the hospital formulary as they are released and provide guidelines to these new drugs	Pharmacy and Therapeutics Committee
14. Monitors patients who may have recieved wrong medications as results of LASA Drug error	Pharmacists/ Pharmacy Technician



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	President and CEO	100	11/20

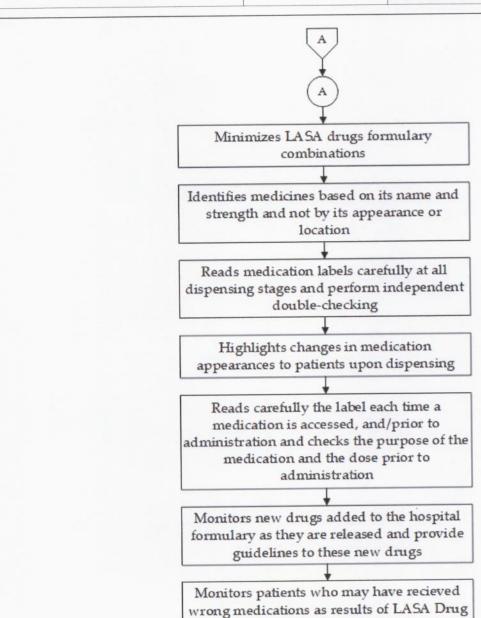


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# **FLOWCHART** START Minimizes the availability of multiple medicines strengths Avoids purchase of medicines with similar packaging and appearance Uses Tall Man lettering in naming the storage bins to emphasize differences in medications with look alike and sound-alike names Uses additional warning sticker labels for look-alike and sound-alike medicines Places LASA drugs in locations separate from each other or in non-alphabetical order Conducts routine audits of medication rooms in all patient care areas to ensure correct placement of medications Writes legibly, using both the brand and generic names for prescribing Sound Alike-Look Alike Drug



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