 <p>B.S. Aquino Drive, Bacolod City, Negros Occidental, 6100</p> <p>DR. PABLO O. TORRE MEMORIAL HOSPITAL</p>	Document Code:	DPOTMH-B-7-P07
	Effective Date:	08-30-2022
	Document Type:	Policy
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	Department/Section:	Billing
	Document Title:	PERSONS WITH DISABILITY (PWD) DISCOUNT AS MANDATED BY R.A. 10754-AN ACT EXPANDING THE BENEFITS AND PRIVILEGES OF PERSONS WITH DISABILITY

PURPOSE:


To give guidelines for the implementation of at least a 20% discount and a VAT exemption on all medical and health-related services for PWDs in compliance with Implementing Guidelines of Republic Act 10754, otherwise known as "An Act Expanding the Benefits and Privileges of Persons with Disability," for the Provision of Medical and Health-related Discounts and Special Privileges.

LEVEL:

Billing Supervisor, Billing Staff, Staff Nurses, Cashier

DEFINITION OF TERMS:


1. **DISABILITY.** (1) a physical or mental impairment that primarily limits one or more psychological, physiological, or anatomical functions of a person or anatomical function of a comparable person; (2) a record of such an impairment; or (3) being considered to have an analogous impairment.
2. **MEDICAL SERVICES.** Hospital room accommodation, hospital services, medical supplies, professional services of health care professionals, diagnostic services, and laboratory services that are essential for the prevention, diagnosis, treatment, rehabilitation, and palliation of a person's disability, illness, or injury. This should not be limited to hospital services but should include clinics and other health facilities. Further, it refers to health services which include but are not limited to prevention of impairment through vaccination, nutrition, environmental protection and preservation; genetic counseling; early detection of disability; and timely intervention, medical or surgical, to control the disabling. Intervention includes physical therapy and the provision of assistive devices.

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3. **PERSONS WITH DISABILITY.** Are those suffering from limitations or various abilities, as an effect of a mental, physical, or sensory impairment, to execute an action in the way or within the range considered normal for a human being.

POLICY:

- 1 All PWDs are entitled to at least a 20% discount and VAT exemption upon requirements' determination and compliance by both the provider/establishment and PWD.
- 2 At least a 20% discount and VAT exemption shall be granted upon full payment of the hospital bill. The bill statement showing the usual rates or fees and the discounted prices shall be attached to the official receipt.
- 3 At least a 20% discount and VAT exemption shall be deducted upon the purchase of medicines and medical and/or assistive devices, subject to compliance with the necessary documentary requirements.
- 4 Hospital services offering special discounted prices of less than 20% of the regular retail price can deduct the percentage discount of their promotional campaign from the total of twenty percent (20%) discount as required by RA 10754. Thus, a total discount of 20% for PWD shall still be applied.
- 5 The hospital shall first deduct the 12% VAT exemption from the total health care institution charges, then deduct the 20% PWD discount from the difference. Other PhilHealth benefits will be deducted from the balance. It is only after deducting the appropriate discount from the total bill or statement of account that the accredited health care institution can file a claim for the benefit package.

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- 6 The PWDs discount privileges and VAT exemption are non-transferable and exclusive.
- 7 Double discounts are not allowed. The PWD shall avail of the hospital's offered discount or at least 20% discount and VAT exemption provided herein, whichever is higher and more favorable. In cases where the person with disability is also a senior citizen entitled to a 20% discount and VAT exemption under his/her valid senior citizen identification card (ID), the person with disability shall use either his/her PWD ID card or Senior Citizen ID card to avail of at least 20% discount and VAT exemption.
- 8 Discounts and exemptions shall be provided for services that are medically necessary for the PWDs prevention, diagnosis, treatment, rehabilitation, or palliation.
- 9 The hospital shall provide mechanisms to address queries or complaints from PWDs with regard to discount and VAT exemption on professional fees
- 10 All health facilities shall provide holistic quality care to PWDs and their families and treat them with professional conduct and respect in support of this Order.

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DOCUMENTATION:


New Policy

DISSEMINATION:

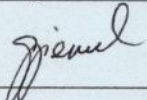
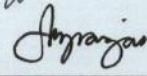
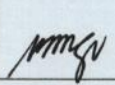

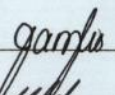
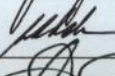

1. Hospital Policies and Procedures Manual
2. Hospital Communicator
3. Unit Meeting/Orientation

REFERENCES:

IRR OF RA 10754 -AN ACT EXPANDING THE BENEFITS AND PRIVILEGES OF
PERSONS WITH DISABILITY (PWD) : National Council on Disability Affairs
(ncda.gov.ph)

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